



## FACT SHEET

# Quieter Homes Construction works at your property



### What are remedial works?

To ensure that the acoustic treatment package will be effective, it is important that your dwelling meets a minimum level of construction prior to a noise mitigation package being installed. This will include checking:

- The building regulations at the time the house (or any alterations) was built were fully complied with.
- The external cladding of the walls and roof, and internal ceiling and wall linings are solid and complete (not cracked or having gaps, holes or extensive rot).
- All electrical wiring, connections and switches are sound and fully compliant
- Glazing is not missing, broken or cracked and the glazing putty is complete and intact.
- Windows and doors are able to be closed.



### Who will determine what remedial works are needed and how much the works will cost?

On inspection of your property, our Builder will advise what, if any, works would need to be done before we can install the acoustic treatment work. The Builder will also provide a quote for you doing these works if requested.



### Who is responsible for ensuring the dwelling meets these minimum requirements?

You are. All remedial work must be completed at your cost before the Quieter Home package is installed.

### How long will the works take?

Installation of the Quieter Homes package is likely to take at least 2 weeks. We will be able to give a better indication once we have agreed on the details about the package best suited for your place and know what, if any, remedial works are also needed.



### Who will be doing the work at my property?

All works undertaken to install the Quieter Homes package at your property will be managed by our Builder. This includes any works done by subcontractors – including electricians, plasterers, painter/decorators etc.

### Will I need to arrange Contract Works Insurance?

No. We will have comprehensive insurance covering any loss or damage to your property resulting from the acoustic treatment work for the duration of the works.

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### Why do I need to advise my insurance company of the works and provide WANT a copy of my insurance schedule(s)?

It is standard practice to advise your insurer of any changes being made to your property. We will provide comprehensive insurance cover for your property for the duration of the acoustic treatment works to the sum insured value of your existing insurance policy. In the event that you are at fault for the loss or damage you will be required to pay the excess value as stated in your existing policy.

### Are my contents insured under the WANT insurance policy?

Yes, where the loss or damage to the item is attributed to the acoustic treatment works. The insurance cover does not however extend to loss or damage to your contents that is in no way related to the works being carried out at the property.

### Can I ask the Builder to carry out remedial work or other works at my property?

Yes, however you must enter into a separate contract with the Builder to do these works and you are responsible for all costs of this work. Due to implications for our insurance cover, these works are unable to be carried out by the Builder at the same time as the acoustic treatment works.

To find out more information  
about our Quieter Home package

P: 0508 AIRNOISE (247 664)

E: [airnoise@wellingtonairport.co.nz](mailto:airnoise@wellingtonairport.co.nz)